

CONCRETE COLLECTIVE

CARE & INFORMATION GUIDE

Thank you for giving us the opportunity to handcraft a unique concrete product for you.

Now that your piece is installed, it will become a vibrant part of your everyday life and will serve you for many years to come. To ensure our concrete retains its strength and lustre, there are a few key points to help in maintenance.

To ensure our concrete withstands the test of time, there are a few key points to help you maintain the premium quality of your piece.

What To Avoid – During Construction

During the construction period, please **refrain from placing silicon tubes on the finished product** as the acid fumes which cure the silicone will erode the concrete sealer. This can be irreversible damaged to the surface.

Avoid sticking any form of sticky tape to the surface of the product as the chemicals within the adhesive may bond with the concrete and potentially cause delamination of the surface. This can be irreversible damaged to the surface.

Cleaning

Cleaning with the use of light solvents (warm water & soap) and a clean cloth is all that is required for general upkeep of our concrete products.

Should this not be enough to remove a stubborn spill or mark, the use of light chemicals (Ajax, windex) is acceptable, but must be used sparingly.

Harsh abrasives or cleaning chemicals could wear down the sealer and should be avoided where possible.

Spills & Staining

Just like granite & marble, concrete is a porous substance and is susceptible to marking and staining. Our sealer works to fill these pores and will

protect against spills & stains, but we recommend acting swiftly (within a few hours) to clean up any spills that may harm the concrete. This can

be done using one of the methods listed in the 'cleaning' section.

If you are concerned about a stain or mark that cannot be removed with the mentioned processes, please give us a call to discuss your options.

Sealer can be reapplied on site should that course of action need to take place.



What To Avoid – During Lifespan

Avoid sticking any form of sticky tape to the surface of the product as the chemicals within the adhesive may bond with the concrete and potentially cause delamination of the surface. This can be irreversible damaged to the surface.

Our Concrete is very durable and common household use should not cause cracks or chips. As with all other stones, Corners are vulnerable to hard impacts with blunt objects so we advise general care to avoid this occurring.

Concrete, like all stone products, is susceptible to hairline cracking around thin sections near sink voids and cooktop cutouts. Due to the reinforcing used these cracks, if they occur, are not structural. If you are concerned with any cracks that may appear in your product, please do not hesitate to call.

Although a very hardy product, the final sealed concrete product is still susceptible to scratching & abrasions and should be cared for as you would any other household product. We advise that chopping and dragging sharp objects across our concrete products be avoided.

Should the sealer be damaged throughout its lifetime, it can be treated & reapplied on site, depending on the extent of the damage.

Cooking & Food Preparation

Our sealed concrete product is acceptable for food preparation, is heat resistant & prevents unwanted particles & bacteria from entering the pores of the concrete.

With this being said, we strongly advise against using the product as a chopping board & placing hot plates, pots & pans directly on the concrete surface. This will help increase the longevity of your piece. As a rule of thumb, if the object is too hot to touch, it should be placed on a table trivet.

The Nature of Concrete

Concrete is not a homogeneous, uniform material & just like natural wood or stone, the finished concrete's appearance will always have aesthetic variations of shade, colour, and pattern. If you are concerned with any particular variations in your piece, please do not hesitate to give us a call.

Warranty

All Concrete Collective concrete products come with a two (2) year manufacturer's warranty valid for any manufacturing defects in the piece.

Maintenance

Over time and with constant use, your concrete product will begin to show signs of general wear and tear. Should you wish to have your concrete resurfaced at any stage, please contact our office and we will gladly provide you a maintenance quote.

